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PAM Maturity Model Matrix

		PHASES OF	MATURITY	
	PHASE 0: HIGH RISK	PHASE 1: FOUNDATIONAL Get visibility & reduce attack surface	PHASE 2: ENHANCED Integrate policies & limit overprivileged users	PHASE 3: ADAPTIVE Increase automation & intelligence
Governance, Risk and Compliance • AU - Audit & Accountability • CM - Config Management • RA, SA - Risk & Security Assessment • SI - System & Info Integrity	 No PAM Vault No centralized inventory of all assets in the environment. No easy way to report on user access permissions and privileges. 	 → Establish an accurate inventory of privileged accounts and passwords. → Classify credentials and secrets. 	 → Discover, classify, and manage local accounts, groups, roles, and security configuration files that might grant privileges across all assets. → Implement real-time session monitoring and security access control policies for endpoints. → Enforce host-based session, file, and process auditing with integration to SIEM. → Integration with → ITSM for change control approvals. 	 → Integration with IG for attestation reporting and risk-based approvals. → Leverage audit data, machine learning analytics, and automation to detect, track and alert to any threat (Integrate with EUBA). → Discover and classify service accounts. Implement service account discovery provisioning, and governance across identity and cloud service providers. Harden operating systems and app components.
 Privileged Administration Specific controls from AC - Access Control CM - Configuration Management MA - Maintenance SC - System & Communications Protection SP 	 → Users may be admins of their own workstations. → Workstation security cannot be trusted. → May be managing administration for Windows Servers using Domain Admin group membership. → May be managing local accounts on each UNIX/Linux system and may be editing the local SUDO file. 	 → Vault and automate periodic rotation for all administration accounts. → Vault Active Directory and Azure privileged accounts and manage privileged groups. → Discover and vault local admin accounts. → Establish a secure admin environment for both local and remote sessions. → Establish initial privileged access workflows. 	 → Establish basic privilege elevation policies for all endpoints (Workstations and Servers). → Establish just-in-time, just-enough privileges (JIT & JEP). → Discover and vault Linux and local admin credentials (passwords and SSH keys). → Expand remote access control to vendors and contractors without creating AD accounts. 	 → Establish more granular policies for privilege elevation. → Automate onboarding of new managed assets.
IAM Identity and Access	 → No centralized access controls. → Admins access using local admin accounts. → Near impossible to 	→ Enforce MFA for access to Vault, including secrets check out and remote session initation.	→ Enforce Multi-Factor Authentication at endpoints for direct log-in and privilege elevation	→ Ensure all connections required for privileged operations must be mutually authenticated

Access Management • AC - Access Control • IA - Identity & Authentication	 → Near impossible to tell who has access and what privileges they have. → Identity management may not be centralized. 	 → Establish alternative admin accounts to prevent using public identities. → Enforce alternative admin and MFA for remote access. 	 → Eliminate local accounts via identity consolidation for UNIX and Linux Servers. → Remove hardcoded credentials and config data from applications and scripts. → Automate privilege security in DevOps workflows and tooling. 	 authenticated with cryptographic credentials. ⇒ Increase MFA from NIST Authenticator Assurance Level 1(authenticating with an ID and password) to NIST Authenticator Assurance Level 2 (AAL2). AAL2 has more identity assurance due to the presence of a second factor. ⇒ Restrict privileged access to only registered and company-owned endpoints. ⇒ Prohibit privileged access by any client system that is not known, authenticated, properly secured, and trusted. ⇒ Require dual authorization for privileged operations on critical or sensitive systems.
Products & Process		 → Products → • PAM Vault - Secret Server • Bastion Service - Remote Access Service • Connection Manager (optional) → Integrations • SIEM → Process Changes • PAM Vault Training • Remote Access Training 	 Products Server PAM - Server & Cloud Suite Workstation PAM - Privilege Manager DevOps Secrets Vault Integrations ITSM for change control, trouble tickets SIEM Process Changes Privilege Elevation training Help Desk support process changes Third-party access training 	 → Products Privilege Behavior Analytics Account Lifecycle Manager → Integrations IGA SIEM & EUBA → Process Changes App Developer Security Training Automate security and compliance

Aligning with security and privacy controls as defined in NIST 800-53 (https://nvlpubs.nist.gov/nistpubs/SpecialPublications/NIST.SP.800-53r5.pdf)

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